

REO Performance Metrics

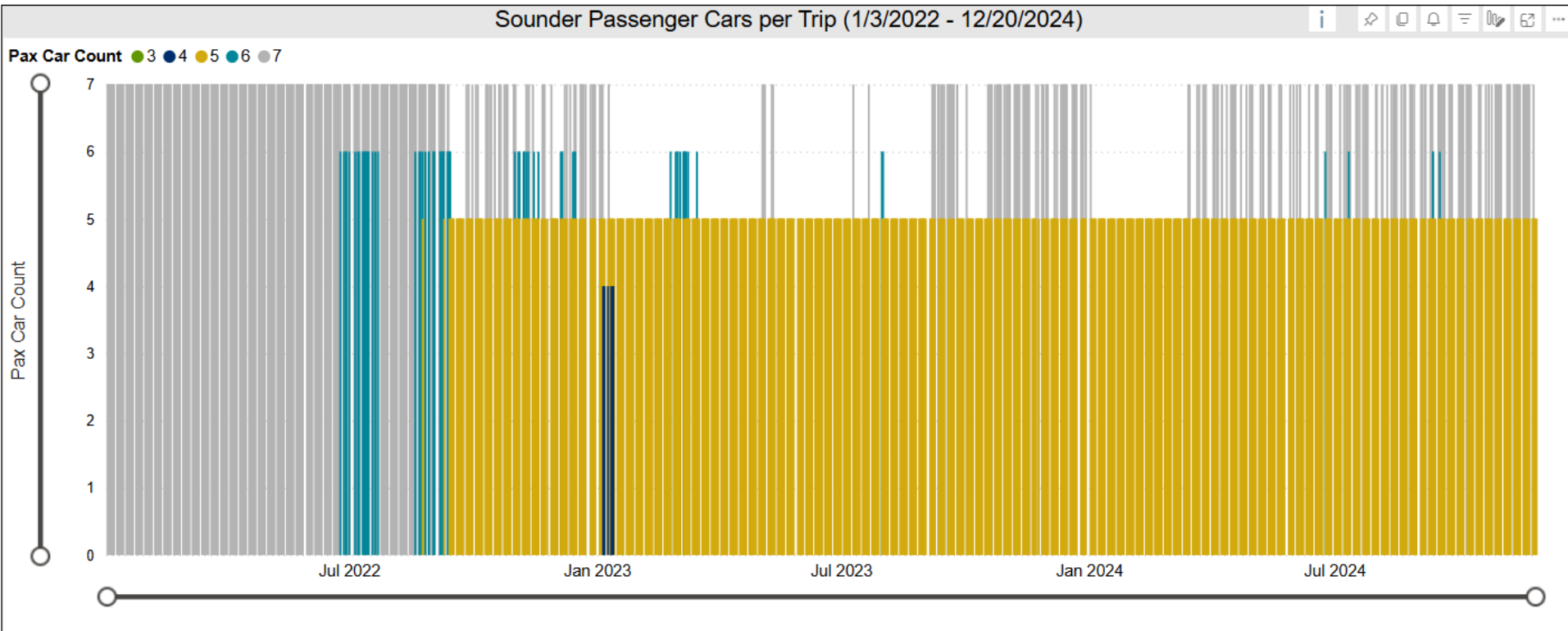
Performance Metrics Monthly Report

Rider Experience and Operations Committee

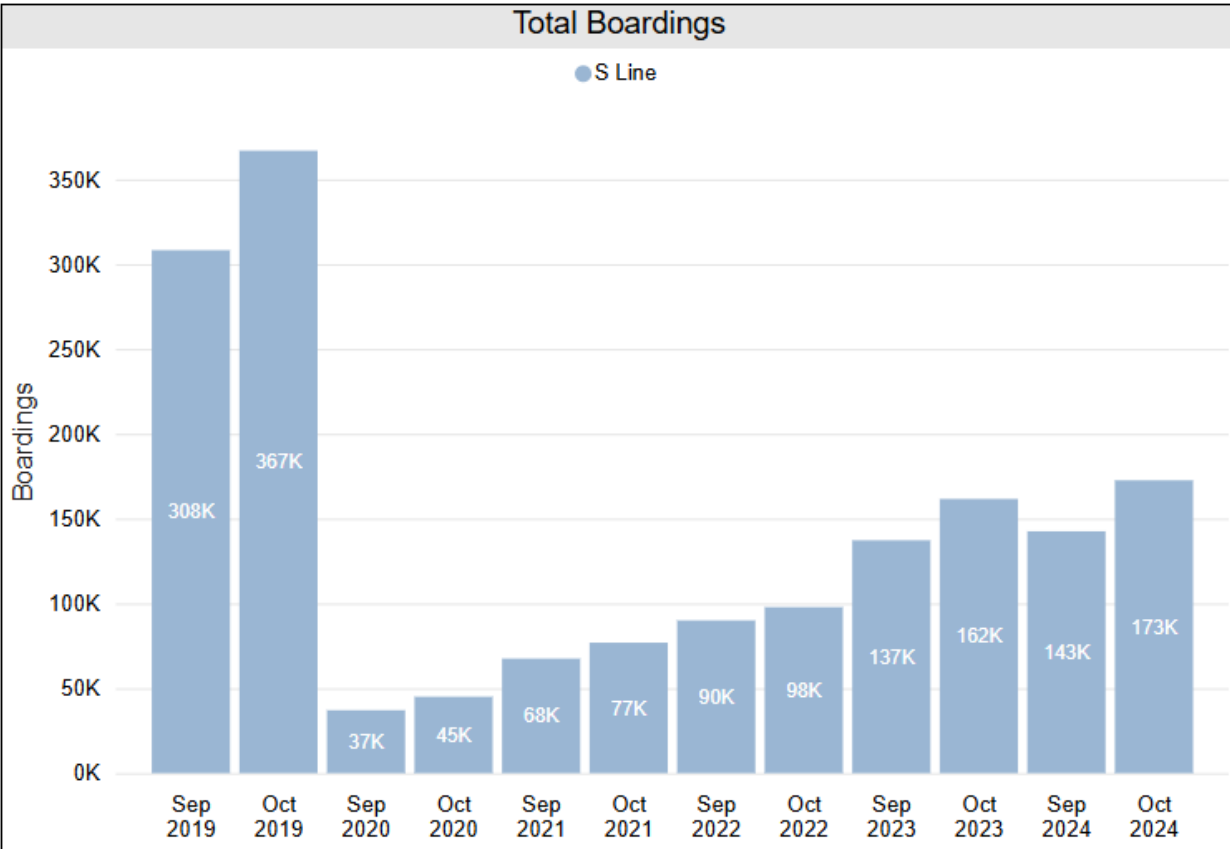
1/16/25



Sounder South Line Consist Size



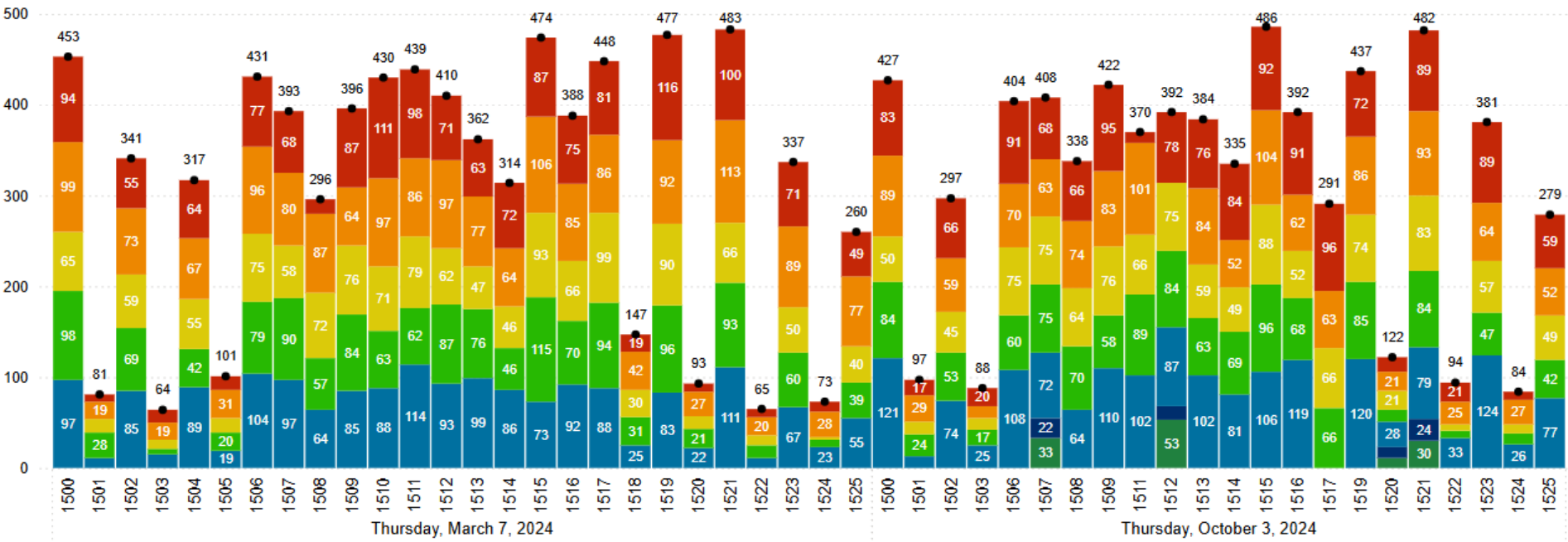
Sounder Ridership - Monthly, Selected Months



Sounder Ridership – By Car, Selected Days

Boardings per Trip by Car

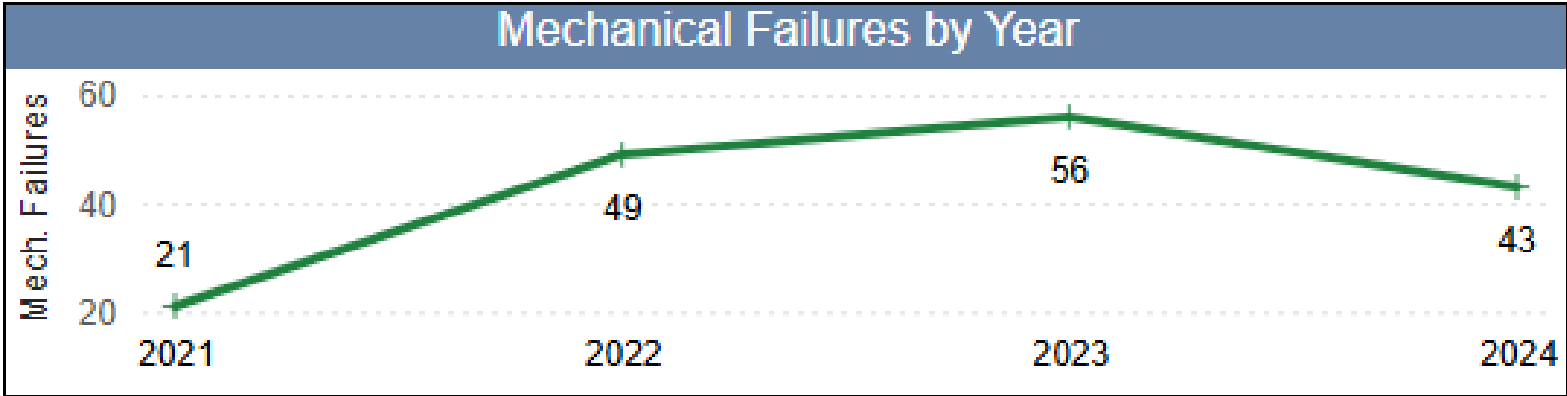
Consist Postion ● 1 ● 2 ● 3 ● 4 ● 5 ● 6 ● 7 ● Total Boardings



Thursday, March 7, 2024

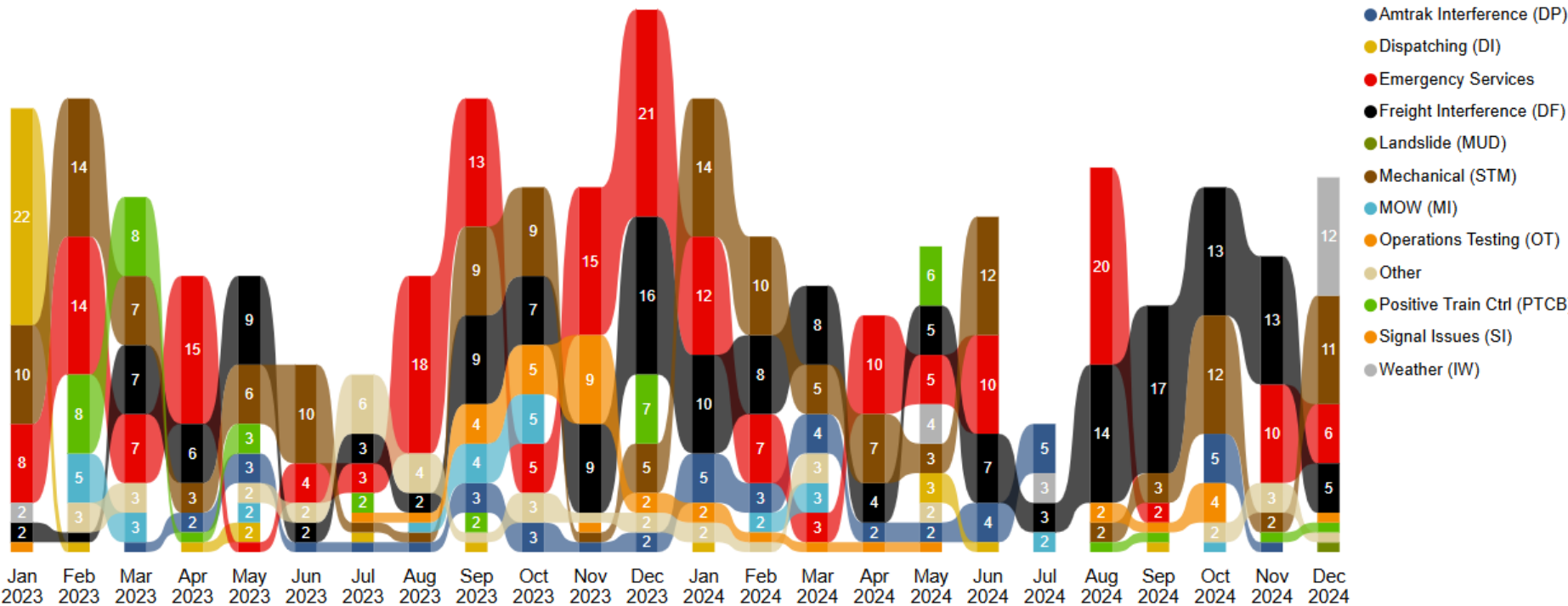
Thursday, October 3, 2024

Sounder Maintenance Performance

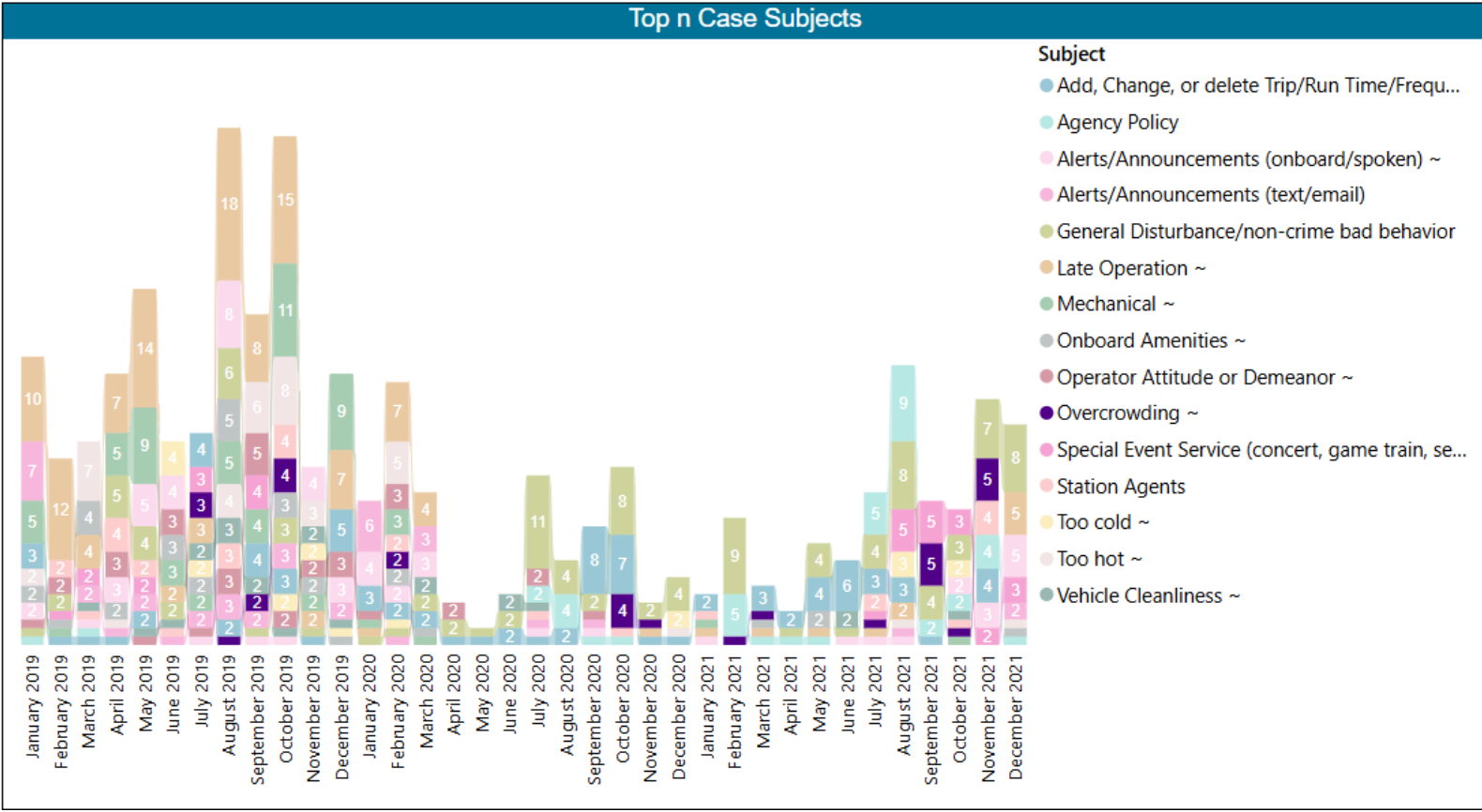


Delays and Cancellations

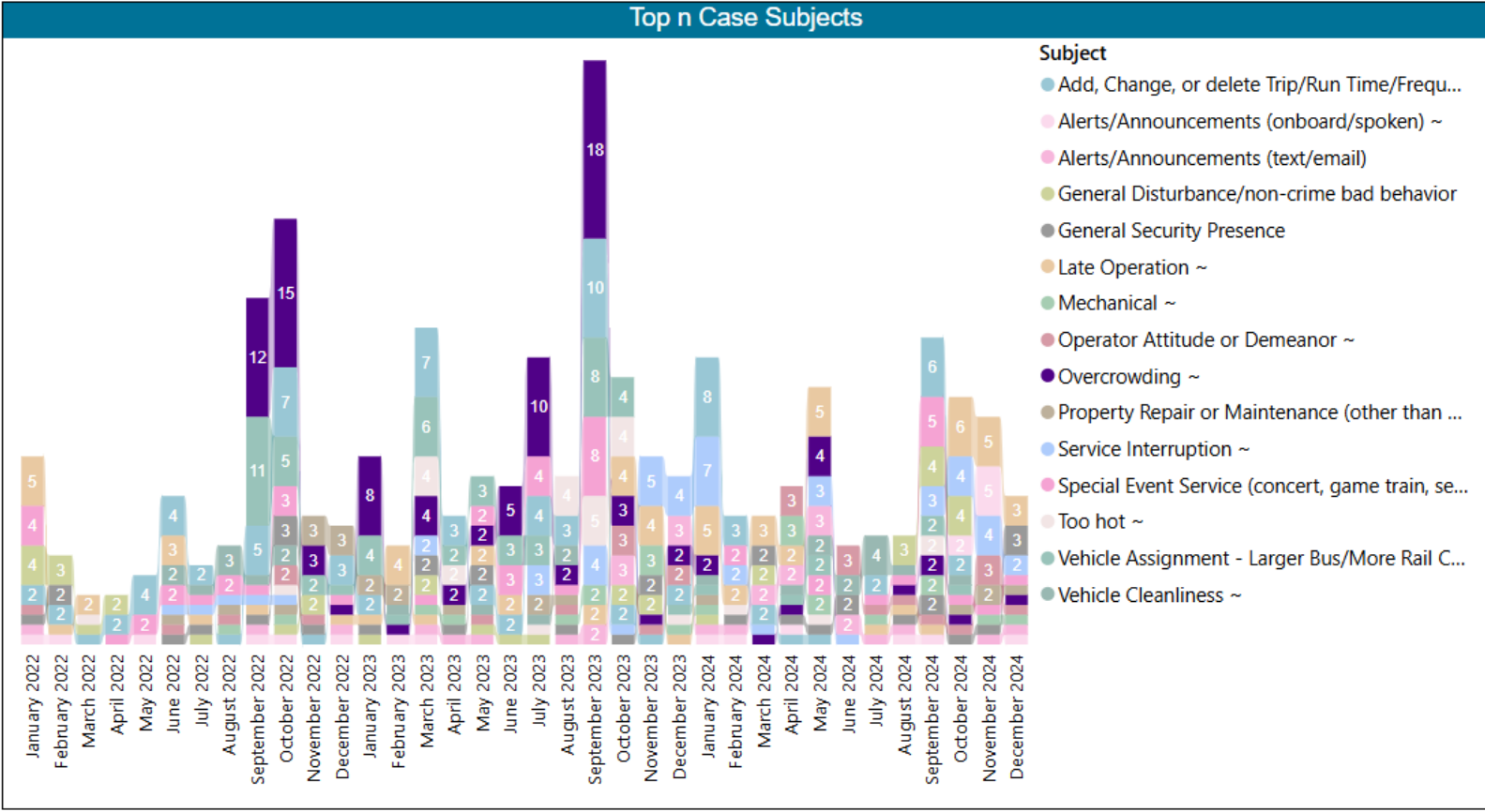
Delayed and Canceled Trips by Date



Sounder Customer Comments – 2019-2021



Sounder Customer Comments – 2022-2024



Thank you.



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